

TECHNICAL GROUP BULLETIN

10/20/2025

CONTINENTAL RECALL

PRODUCT AFFECTED: LT245/75R17 121S GENERAL GRABBER HTS60
DOT 1VY 04 DEJJ **4024 TO 4124**
LT265/60R20 121R CONTINENTAL TERRAINCONTACT H/T
DOT 1VY OF BBMA **4024 TO 4124**
235/60R18 107V CONTINENTAL CROSSCONTACT LX 25
DOT 1VY OF 903R **4024 TO 4124**
275/40R21 107H CONTINENTAL CROSSCONTACT RX GM
DOT 1VY 03 HFMJ **4024**

ARTICLE NUMBER: 26485, 42662, 42612, 164279

REASON: The tires may have been produced using the wrong rubber compound, causing the tread to detach.

Store Instructions:

Removing Recalled Tires from Vehicles:

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. **No charge** to customer for replacement tire(s)
8. **No charge** to customer for Certification renewal(s), if they were originally purchased
9. **No charge** for mounting, balancing, or any type of labor
10. Offer Certifications on replacement tire(s), if none were originally purchased

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Warehouse Instructions:

New Product from Store Inventory:

1. Receive store's affected QTY
2. Create STO from store(s) with affected article number(s)
3. Write "Voluntary Recall" under the comment section of STO
4. Collect physical unit(s) from store(s) by **November 30th, 2025**
5. **Physically return with your adjustments.**
 - a) **Notify Chris @ Knight with your quantities and send them with your adjustments**
 - b) **Please chalk RECALL on all sidewalls of NEW tires only & follow New Goods recall label Best Practices**

*****Warehouses with Satellite stores:**

1. *Support store(s) by generating RTVPO#*
2. *Advise store to chalk 'RECALL' on sidewall*
3. *Have store call 1-888-799-2168 to request call tags*

Recalled Tires from Vehicle:

1. Process with all other adjustment tires