



## GT Radial Warranty Policies Consumer Tires (PCR/LTR) (November 7, 2024)

### 1.0 STANDARD LIMITED WARRANTY

#### 1.1 Eligibility

This Standard Limited Warranty Policy and Procedures ("**Standard Limited Warranty**") applies to all new Consumer tires (PCR/LTR) purchased on or after **January 1, 2024**, sold or distributed under the GT Radial, brand bearing the corresponding D.O.T. tire identification number.

To be eligible, the following criteria must be met:

- Purchased in the United States or Canada;
- The tires were operated under normal service conditions and used on the same vehicle on which they were originally installed and according to the vehicle manufacturer's recommendations;
- The consumer is the original purchaser of the tire.
- The tires are of correct size, load and speed rating for the make and type of vehicle;
- The tires were used on the proper road surfaces for which they were designed;
- The tires are not subject to an exclusion (see Section 1.3, "*What is Not Covered by the Standard Limited Warranty*").
- The warranty claim procedure found under Section 2.3 "Owner's Obligation", is completed in full.

#### 1.2 What is Covered by the Standard Limited Warranty

Upon examination by the GT Radial representative, any eligible GT Radial tire that has become unusable due to a condition attributable to materials and/or workmanship within 60 months from the date of manufacturing of the tire (DOT), and before the tire wears down to 2/32" (1.6 mm), and not subject to the exclusions in section 1.3 "*What is Not Covered by the Standard Limited Warranty*", will be replaced with an equivalent new GT Radial product on the basis set forth in this Limited Warranty.

Adjustment on ride comfort or out-of-round is allowed only during the first 2/32" of the original tread depth and within 12 months from the date of purchase (whichever comes first) supported with proof of purchase.

Any GT Radial tire that satisfies the above conditions which has become unusable due to conditions attributable to materials and/or workmanship will be replaced free of charge through a GT Radial Authorized Dealer. The cost of mounting and balancing and other service charges, disposal fees, or applicable taxes are payable by the consumer (i.e. vehicle owner / end user).

Any GT Radial tire that has been worn beyond the first 2/32" of the original usable tread depth which is adjusted under this Standard Limited Warranty due to workmanship and/or materials will be replaced with an equivalent new GT Radial product subject to a pro-rated charge through a GT Radial Authorized Dealer. The cost of mounting, balancing, and other service charges, disposal fees, or applicable taxes are payable by the consumer.



### 1.3 What is Not Covered by the Standard Limited Warranty

This Standard Limited Warranty does not apply to consumer (PCR/LTR) tires which have become unserviceable under (but not limited to) the following conditions:

- Purchased or used outside the United States or Canada;
- Incorrect size or load rating for the vehicle;
- Road hazard injury (e.g., a cut, snag, bruise, impact damage or puncture). For selected products covered by the Road Hazard Warranty please refer to section 3.0.;
- Improper use or operation, including improper inflation pressure, overloading, curbing, use of improper rim or wheel, improper mounting or demounting, tire/wheel spinning, misuse, misapplication, negligence, tire alteration, or use in competition or racing;
- Use in commercial applications for tread wear;
- Improper maintenance of tire, wheel, or vehicle components: misalignment, imbalance, worn components, or other vehicle conditions, characteristics or defects;
- Highway tires that are operated in on-off highway applications;
- Tires subjected to severe under-inflated or run-flat conditions;
- Improperly repaired tire;
- Uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as wheel misalignment, (measured tread difference of 2/32" or more across the tread on the same tire);
- Accident, fire, chemical corrosion, or vandalism;
- Flat spotting caused by improper storage or brake lock;
- Contamination or degradation by petroleum products or other chemicals, solid or gaseous materials other than air, nitrogen or carbon dioxide (for example, water-based sealers or balancing substances);
- Ozone or weather cracking after 48 months from manufacturing date;
- With the serial number buffed, cut or illegible;
- With less than 2/32nds of an inch remaining tread in any groove;
- With a ride disturbance complaint that occurs after the first 2/32nds of tread wear;
- Damaged through use of any tube or flap;
- Damaged through improper use of tire chains;
- Use of Run Flat technology tires without a properly operating low air pressure warning system (TPMS – Tire Pressure Monitoring System).

### 2.0 LIMITED MILEAGE WARRANTY

This Limited Mileage Warranty applies to all new consumer (PCR/LTR) tires purchased on or after **January 1, 2024**, sold or distributed under the GT Radial brand bearing the corresponding D.O.T. tire identification number. The following GT Radial brand pattern designs are covered by a limited warranty for tread wear as follows:

| <b>Tire Pattern</b>             | <b>Mileage Tire Warranty *</b>                                          |
|---------------------------------|-------------------------------------------------------------------------|
| <b>Champro UHP<sub>AS</sub></b> | <b>45,000 Miles / 75,000 Kilometers</b>                                 |
| <b>Maxtour LX</b>               | <b>70,000 Miles / 115,000 Kilometers</b>                                |
| <b>Champro Touring A/S</b>      | <b>60,000 Miles / 100,000 Kilometers</b>                                |
| <b>Maxtour All Season</b>       | <b>60,000 Miles / 100,000 Kilometers</b>                                |
| <b>Adventuro HT</b>             | <b>65,000 Miles (50,000 for LT) /105,000 (80,000 for LT) Kilometers</b> |
| <b>Adventuro AT<sup>3</sup></b> | <b>50,000 Miles / 80,000 Kilometers (P-Metric Only)</b>                 |
| <b>Adventuro ATX</b>            | <b>50,000 Miles / 80,000 Kilometers</b>                                 |
| <b>Savero HT<sup>2</sup></b>    | <b>50,000 Miles / 80,000 Kilometers</b>                                 |
| <b>MaxClimate</b>               | <b>60,000 Miles / 100,000 Kilometers</b>                                |



## 2.1 Eligibility

To be eligible, the consumer (PCR/LTR) tire must meet the following criteria:

- Purchased in the United States or Canada.
- GT Radial will provide a prorated mileage credit towards the purchase of a comparable GT Radial tire. Vehicles with staggered fitments (e.g. front and rear tire sizes are different) cannot be rotated. Therefore, GT Radial warrants tires mounted in the rear axles of vehicles with staggered fitments only up to 50% of the warranted miles under the Standard GT Radial Mileage warranty.
- Is properly serviced and maintained, with periodic rotation, all evidenced by acceptable service records.
- Tread is evenly worn down to the top of the treadwear indicator bars.
- Was mounted within 60 months from the date of purchase;
- The tire is of the correct size and load rating for the make and type of vehicle;
- The tire has been used on road surfaces for which the tire has been designed;
- Original proof of purchase with installation miles must be provided;
- The tire is not subject to exclusion (see Section 2.2 *"What is Not Covered by the Limited Mileage Warranty"*).

Driving habits, driving conditions, road conditions, and vehicle maintenance all play a part in the tread life of a tire. If a tire does not reach the warranted mileage, and the owner of the tire has complied with the terms and conditions of the Limited Mileage Warranty, GT Radial will replace the tire as follows:

- Eligible Mileage Warranty claims are based on the tire being evenly worn down to 2/32" Remaining Tread Depth (RTD). If such point is reached before warranty miles are achieved, GT Radial will make an allowance for the difference of the warranted mileage versus the actual mileage achieved, toward the purchase of a comparable new GT Radial brand tire, prorated on warranted mileage. The mileage shall be measured on the properly functioning odometer of the vehicle under normal passenger car, SUV/CUV, or Light Truck use.
- The adjustment allowance for tires submitted with 3/32" or 4/32" RTD will be based on the warranted miles not achieved if the tire had been allowed to run down to 2/32" RTD.

The Authorized Dealer will calculate the replacement allowance by multiplying the percentage of the warranted mileage not received by the retailer's selling price at the time and place of the adjustment.

## 2.2 What is Not Covered by the Limited Mileage Warranty

- Tires of incorrect size or load rating for the vehicle;
- Tires not rotated in accordance with the prescribed rotation patterns and mileage levels as recommended by either the vehicle manufacturer or GT Radial;
- Tires damaged due to road hazard injury (e.g., a cut, snag, bruise, impact damage or puncture);
- Improper use or operation, including improper inflation pressure, overloading, curbing, use of improper rim or wheel, improper mounting or demounting, tire/wheel spinning, misuse, misapplication, negligence, tire alteration, or use in competition or racing;
- Tires used in commercial applications including, but not limited to, police, taxi, Uber, Lyft, national account, government, or contract sales;
- Tires installed on any vehicle other than the vehicle on which the tires were originally installed
- Improper maintenance of tire, wheel or vehicle components: misalignment, imbalance, worn components, or other vehicle conditions, characteristics or defects;



- Highway tires that are operated in on-off highway applications;
- Tires subjected to severe under-inflated or run-flat conditions;
- Improperly repaired tire;
- Uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as wheel misalignment, (measured tread difference of 2/32" or more across the tread on the same tire);
- Tires damaged by an accident, fire, chemical corrosion, tire alteration, or vandalism;
- Tires which have flat spotting caused by improper storage or brake lock;
- Contamination or degradation by petroleum products or other chemicals, solid or gaseous materials other than air, nitrogen, or carbon dioxide (for example, water-based sealers or balancing substances);
- With the serial number buffed, cut, or illegible;
- Purchased or used outside the United States or Canada.

## 2.3 Owner's Obligation

To make an eligible claim under this 5 Year Limited Warranty and/or Mileage Warranty:

- Owner is responsible for proper maintenance of tire and vehicle, and maintaining proper tire air pressure;
- Owner is responsible to have the tires rotated every 5,000 to 6,000 miles in accordance with prescribed rotation patterns as recommended by either the vehicle manufacturer or GT Radial. Owner must keep rotation records and present proof of such rotations for eventual warranty adjustments;
- When making a claim, the owner must present the tire(s) to be adjusted, with an original sales invoice showing the tire description, mounting mileage, and the date the tire(s) were installed, to an authorized GT Radial retailer. Once replaced, the tire(s) adjusted become property of GT Radial;
- Owner is responsible for paying all applicable taxes set forth under this Limited Warranty;
- Owner is also responsible for paying local tire-disposal fees and any parts or service, regardless of mileage or months of service. This includes payment for tire rotation, alignment, towing, road service, valve stems and tire repairs;
- The mounting, balancing, alignment, or any other services rendered to the vehicle shall be made by a service provider authorized to perform such services;
- No claim will be recognized unless submitted on a GT Radial claim form.

## 3.0 ROAD HAZARD WARRANTY

This warranty applies to any new **GT Radial Maxtour LX, Champiro UHP AS, Adventuro HT, Adventuro ATX, MaxClimate** brand replacement tire purchased on or after January 1, 2024 used in normal service on the vehicle on which it was originally fitted and in accordance with the maintenance recommendations and safety warning contained in the vehicle's original owner's manual for the first 12,000 Miles / 20,000 Kilometers or 12 months from the date of purchase, whichever comes first.

At that time, all warranties, expressed or implied, expire. If an eligible tire is rendered unserviceable due to a non-repairable road hazard (cut, tear, impact break or puncture) during the first 12,000 Miles / 20,000 Kilometers of original tread life as measured on the properly functioning odometer of the vehicle or twelve (12) months from the date of purchase, whichever comes first, it will be replaced with a comparable new **GT Radial Maxtour LX, Champiro UHP AS, Adventuro HT, Adventuro ATX, MaxClimate** prorated on warranted mileage.

The retailer will calculate the replacement allowance by multiplying the percentage of the warranted mileage not received by the retailer's selling price at the time and place of adjustment.



A comparable new **GT Radial Maxtour LX, Champiro UHP AS, Adventuro HT, Adventuro ATX, MaxClimate** is a tire of the same line, or in the event that a tire of the same line is not available, a tire of the same basic construction and quality which differs only in sidewall or tread design.

If a higher price tire is accepted as a replacement tire or you wish to upgrade to a more expensive tire at the time of adjustment, you will be responsible for any additional costs of the replacement tire versus the original tire. In addition, all service charges (mounting, balancing or new valve) and applicable taxes are not included.

### 3.1 What is not covered by the Road Hazard Warranty:

- Tires purchased before January 1, 2024;
- Ozone or weather cracking;
- The addition of liquid, solid or gaseous materials other than air, nitrogen or carbon dioxide (e.g. water-based sealers or balancing substances);
- Flat spotting caused by improper storage;
- Use in commercial applications for tread wear claims;
- Uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as wheel misalignment;
- Tires used in commercial application including but not limited to police, taxi, limousine, Uber, Lyft, etc.
- Tire damage of any kind caused by misuse, improper maintenance, overloading, racing, improper inflation, chain damage, high speed spin out(s), or the mechanical condition of the vehicle;
- Purchased or used outside the United States or Canada;
- Continued use while tire is flat or severely under inflated;
- Tires with DOT number cut or buffed. Tires must have Department of Transportation identification numbers;
- Tire damage due to wreck, collision, chemical contamination, fire or vandalism;
- Any **GT Radial Maxtour LX, Champiro UHP AS, Adventuro HT, Adventuro ATX, MaxClimate** tire altered to change its appearance after date of purchase;
- Tire damage due to improper mounting/tire/wheel unbalancing or demounting;
- Any **GT Radial Maxtour LX, Champiro UHP AS, Adventuro HT, Adventuro ATX, MaxClimate** tire that becomes unserviceable due to workmanship or material defects covered by the GT Radial Tire Limited Warranty.

## 4.0 ROADSIDE ASSISTANCE PROGRAM

### How Your Roadside Assistance Program Works:

Roadside assistance is available 24 hours a day, 365 days a year, anywhere in the United States and Canada, for 2 years from the date of purchase of your **GT Radial Maxtour LX, Champiro UHP AS, Adventuro HT, Adventuro ATX, MaxClimate** tires. In the event of a flat tire, you must call the toll-free number below and a qualified service provider will replace the flat tire with your inflated spare. If you do not carry an inflated spare and a tow or other services are necessary, you will be solely responsible for any charges incurred.

Services exclude RV's, fleet vehicles, off-road vehicles, or vehicles off the road (winch-out), trailers, any vehicles in tow, vehicle over one ton capacity, commercial vehicles, vehicles already at a repair facility or any vehicle which at the sole determination of the service provider, is in such condition that service is likely to result in damage to the vehicle. Theft, vandalism and accident related incidents are



not covered. Service may not be available in areas where state/provincial providers are exclusively utilized.

To ensure prompt dispatch of service, please have the following information available:

1. Your VIN (Vehicle Identification Number)
2. Description of Vehicle - license plate #, make, model & year
3. Your name and number you are calling from
4. Location of vehicle - street address and/or nearest cross street

**For Dispatch Only** 1-800-999-9460

| <b>Tire Pattern</b> | <b>Account Numbers</b> |
|---------------------|------------------------|
| Maxtour LX          | 690063                 |
| Champro UHP AS      | 690945                 |
| Adventuro HT        | 690946                 |
| Adventuro ATX       | 690947                 |
| MaxClimate          | 690948                 |

## 5.0 TIRE REGISTRATION

The registration of a consumer (PCR/LTR) tire is a very important safety precaution required by Federal law.

Tire registration will allow GT Radial to notify the owner in the unlikely event of a product return program. The Authorized Dealer will provide a tire registration card to record the D.O.T. tire identification number, along with the dealer's name and address.

The Owner is required to fill in his or her name and address, and mail to the address printed on the card or make the tire registration online at: <http://gtradial-us.com/en/tire-registration.asp>

## 6.0 LIMITATIONS AND DISCLAIMER

This Limited Warranty is not a warranty that a tire failure will not occur or become unserviceable.

**THIS LIMITED WARRANTY IS IN LIEU OF, AND GITI TIRE (USA) HEREBY DISCLAIMS, TO THE EXTENT PERMITTED BY LAW, ANY AND ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT, AND NO OTHER WARRANTY OR REPRESENTATION OF ANY KIND IS MADE BY GITI TIRE (USA) OR WILL BE IMPLIED BY LAW. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. FURTHER, TO THE EXTENT PERMITTED BY LAW, GITI TIRE (USA) DISCLAIMS ANY LIABILITY FOR ANY INDIRECT DAMAGES, SPECIAL DAMAGES, PUNITIVE DAMAGES, INCIDENTAL DAMAGES, CONSEQUENTIAL DAMAGES, LOSS OF PROFITS, LOSS OF REVENUES, LOSS OF BUSINESS, LOSS OF GOODWILL OR REPUTATION, LOSS OF TIME, LOSS OF VEHICLE USE, LOSS OF TIRE USE, INCONVENIENCE, OR OTHER COSTS, EXPENSES OR LOSSES OF ANY KIND.**



GT Radial Warranty Policies  
PCR LTR GT Radial V 13.0  
Issued November 7, 2024  
U.S.A.

Some states and provinces do not allow limitations on the duration of an implied warranty and/or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This Limited Warranty is the only express warranty applicable to GT Radial Brand tires and supersedes the terms of any previous warranty. GITI Tire (USA) does not authorize anyone to assume for it any warranty.

