

# PROJECT VISION

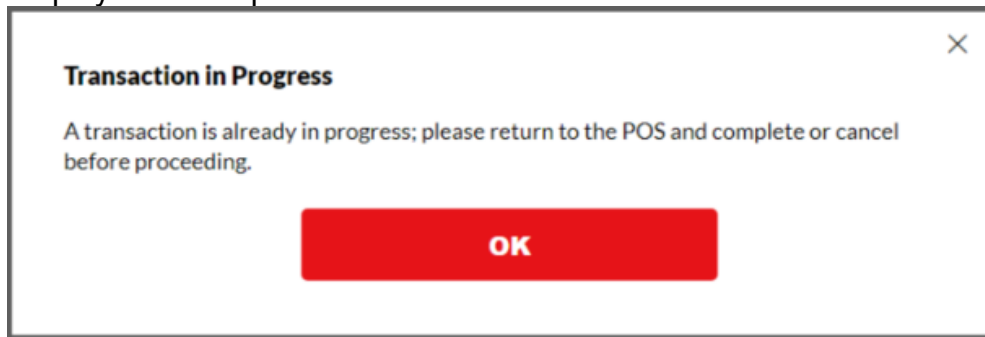
## POS Update: Release 2025.5

Live on Wednesday, November 5

Based on the feedback we've received from Our People and improvement opportunities we have identified, the following POS updates will be live:

### Customer/Vehicle

- If an employee starts an order in Product Browse without selecting a customer, then adds the Customer & Vehicle in CVM, but attempts to select an existing appointment from the Appointment List, a **"Transaction in Progress"** pop-up will appear, requiring the employee to complete or cancel the order started in Product Browse first.



### Parked Screen

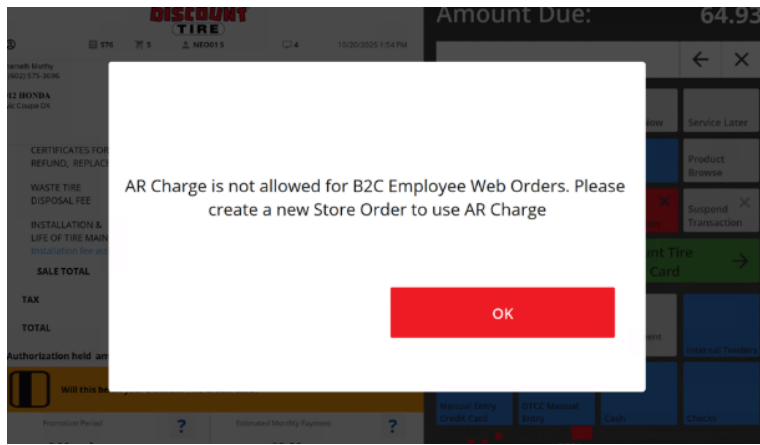
- The **"Resume"** button has been relabeled to **"Edit"**.

### Payment

- When the customer makes a final payment using the Uncollectable tender type, the **Printed** receipt will be the only option available.

### Web Orders

- AR charges will not be allowed for employee web orders. If this occurs, you will need to create a new order in the store.



## Reminders

- Please continue to leverage the [Vision Self-Service list](#) on the KC for the latest known issues and workarounds.
- If you experience an issue that is not shown on the Self-Service list, please continue to follow the Support Flow by reviewing the KC documentation and checking with your Buddy store or AVP before contacting the Service Desk (480)-606-6007.
- Please submit all Vision POS Feedback using through the [ServiceNow portal](#).