

**POS Update: Feedback Improvements 7** 

Scheduled to be live on Wednesday, October 15

Based on the feedback we've received from Our People and improvement opportunities we have identified, the following POS updates will be live:

## **Customer/Vehicle**

 The Apply Customer Vehicle button will be removed, and updates to the customer, vehicle, and VTV workflows will now automatically be applied.

## **Product Browse**

- Resolving the sorting/ranking issue in Treadwell when a filter option is selected and applied.
- If you do not have the correct stock amount of a product at the time of checkout, the Cart screen will show an "Insufficient Quantity" warning.



Lug sorting will now default to highest stock level.

## **CSL**

• You will be able to change the customer phone number for Text When Done in the CSL. Please note you can only select one phone number for the text.

## Reminders

• Please continue to leverage the <u>Vision Self-Service list</u> on the KC for the latest known issues and workarounds.

Published on: 10/08/2025 ver 1.0

•	If you experience an issue that is not shown on the Self-Service list, please continue to follow the Support Flow by reviewing the KC documentation and checking with your Buddy store or AVP before contacting the Service Desk (480)-606-6007.
•	Please submit all Vision POS Feedback using through the <u>ServiceNow portal</u> .

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