

October 1, 2025







Hello Store Managers and Marketing Assistant Managers,

**Effective today**, to help improve the user experience in S.H.O.P., new enhancements are now available.

## Inventory Search Improvement

- When sourcing products for customers in S.H.O.P., you can now search by quantity to filter out sources that do not have sufficient inventory available.

## Searching by Reference

Brand	Attributes	Description	Company Stock	Vendor Stock	Status	Any Quantity	Order Quantity
	ARTICLE: 86607 MPN: VS950 GTIN: 91714025960 Quantity to Order: 4	TPMS RBK VALVE KIT VS950 DIL VS950 TQ12 T10 SNAP-IN TPMS RBK VALVE KIT	My Store: 1345 My Region: 55657 Company Wide: 1033020	Local: 0 National: 0	Y	 Any Qty	 Order Qty
	ARTICLE: 24807 MPN: 407285374 GTIN: 697662123163 Quantity to Order: 4	GDY ASSURANCE A/S 225 /65 R17 102T SL VSB ALL SEASON TOR/CUV	My Store: 0 My Region: 2 Company Wide: 87	Local: 167 National: 11431	N	 Any Qty	 Order Qty

**Note:** Changes were not made to the Company and Vendor Stock. These will continue to reflect available inventory across all sources, regardless of the quantity filter.

## Searching by Article

Select Article Type

Article Type: Tires

Tire Selection Criteria

Article:

Size:

Brand:

Family:

Line:

Service Type:

Speed Rating:

Run Flat: ☐

Winter: ☐

Quantity: 1

Display All

1

2

3

4

5

6

7

8

9

Search

## Shipping Option Updates

- Stores can now choose from the following updated shipping methods:

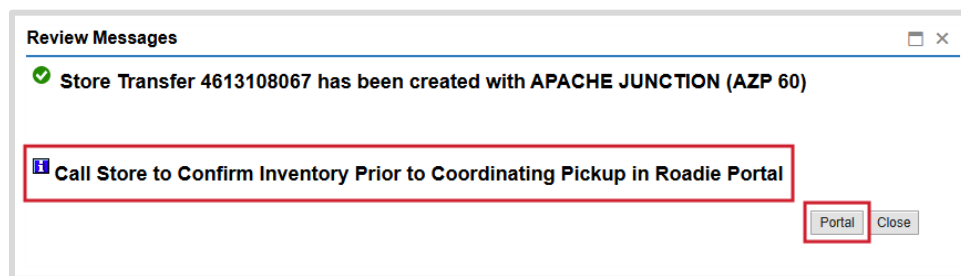
Previous Shipping Options	New Shipping Options
Route Truck – Free	Route Truck
FedEx Ground – Cost Unknown	FedEx Ground
Will Call Pickup	<i>Only available up to certain distances:</i> <ul style="list-style-type: none"> <li>Employee Pickup</li> <li>Roadie</li> <li>Regional Courier</li> </ul>
	<i>Only available on external ordering:</i> <ul style="list-style-type: none"> <li>Supplier Delivery – <b>NEW</b></li> </ul>

**Note:** Additional options may be available in specific areas or added in the future.

**IMPORTANT:** The correct shipping option must be confirmed before order submission, as no changes can be made once placed. If the selected shipping option is unavailable, suppliers will default to FedEx.

## Order Confirmation

- An Order Confirmation screen will display with finalized order details.
- If additional processing is required, a message and Portal button will appear, directing users to the appropriate website (e.g. Roadie portal).



## Updated Resources

- The [S.H.O.P. Special Orders Best Practice](#) has been updated and is available on the [Special Orders Leadership Responsibilities page](#).



### **Our ask of you**

#### **Marketing Assistant Managers:**

- Please share this information with your people to ensure awareness of the new S.H.O.P. features.

If you have any questions, please contact [DTC\\_SecondarySupply@discounttire.com](mailto:DTC_SecondarySupply@discounttire.com).

Thank you for striving to be the BEST!