

POS Update: Release 2025.4

Live on Monday, September 29

Based on the feedback we've received from Our People and improvement opportunities we have identified, the following POS updates are live:

Alert Center

 When a BOPIS order auto-sources from another store, the order will stay in the "New" bucket until it is manually moved. A black truck icon will indicate the order has an STO.



Open Orders

 The filter will now remain on the Open Orders By Store screen after viewing Transaction Details, Create and Modify an Appointment, and Deleting an Order.

Point of Sale

- You are now able to delete a quote.
- When logging in to the GK Launchpad for the first time to complete End-of-Day activities, you will no longer receive a login error message.
- You will now see the original and deviated price on digital and printed Work Orders.



VTV

• The VTVs will stay on Service Later and Quote orders if transacted on the same day.

Reminders

- Please continue to leverage the <u>Vision Self-Service list</u> on the KC for the latest known issues and workarounds.
- If you experience an issue that is not shown on the Self-Service list, please continue to follow the Support Flow by reviewing the KC documentation and checking with your Buddy store or AVP before contacting the Service Desk (480)-606-6007.
- Please submit all Vision POS Feedback using through the <u>ServiceNow portal</u>.